

B. Bowden + Co. Ltd.
1, High Street
Iwer
SK0 9ND.

35, Painswick Close
Witney
OX28 5FX
29th Oct. 2010

Invoice No. 30792.

Dear Sirs,

The news of my damaged and dangerous boiler was delivered with not only sympathy but also a practical resolution to the problem. Your service and work were excellent. You arrived when you said you would and did a really good, clean job by thorough, friendly and helpful tradesmen; and charged exactly what you said you would.

A joy compared to most companies

Thank you

M. Dawson